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| **Service Terms and Conditions – Commercial Waste Services**  **Service Location**  The additional bin(s) must be used at the property address given in the application form.  **Payment / Service Charge:**  Council's additional commercial waste service(s) are charged in accordance with Lake Macquarie City Council's Fees and Charges. Upon submission of this form, the property owner will be charged for any additional 240L garbage service(s) requested on a pro-rata basis for the remainder of the current financial year. The charge will be included in an amended rates notice issued to the property owner. Thereafter, Council will issue an annual charge in accordance with the Pricing Policy at the beginning of each financial year and payable as part of the rates notice. For all other additional services on this form, a sundry debt will be charged to the owner of the land being serviced on a pro-rata basis for the current financial year. Thereafter, Council will issue an annual charge in accordance with Council’s Pricing Policy at the beginning of each financial year and payable within 14 days of issue. If payment for the additional commercial waste service(s) is not received within a reasonable time as determined by Council in its ultimate discretion, Council reserves the right to cease the additional service(s) and instruct its Contractors to remove the additional recycling and green waste bin(s) from the property.  **Minimum Service Period**  The minimum service period for additional commercial waste services provided by Council is one (1) year. If a customer requires a service to change or cease within a year of commencement due to extraordinary circumstances, the customer can request in writing to have the service charge for the remainder of the minimum service period waived. Council will consider such requests on their merits and is under no obligation to waive the minimum service charge. The applicant should address the request to: *Waste Services, Lake Macquarie City Council, Box 1906 HRMC, NSW 2310 or email sustainabilitywasteservices@lakemac.nsw.gov.au*  **Green Waste and Recycling Bins**  Green waste and recycling bins provided as part of Council's additional commercial waste service(s) remain the property of Council's approved Contractor(s). Replacement or repair costs for bins damaged by Council, or their contractors, are the responsibility of Council. All other repair or replacement costs will be the responsibility of the property owner or occupier of the land. Council or its Contractors may at the Council or Contractor’s discretion; remove vandalised or inappropriately used bins. Council and its Contractors reserve the right to refuse collection of any green waste or recycling bin other than that provided by the Contractor.  **Garbage Bins**  240L Garbage bin(s) used as part of Council’s commercial waste service are owned by the owner of the serviced property. Any damage caused to the garbage bin(s) by Council will be repaired in accordance with Council’s ‘Repair or Replacement of Damaged Mobile Garbage Bins’ policy. All other repair or replacement costs will be the responsibility of the property owner or occupier of the land. Information on what materials can be included in the general waste bin can be found in the garbage bin section of Council’s website. Council reserves the right to refuse collection of any garbage bin that contains Hazardous Waste including but not limited to asbestos, batteries, paints, chemicals,  gas bottles, and electronic waste. Where ongoing contamination or misuse occurs, Council reserves the right to suspend or cancel the service at its sole discretion. 660L/1100L garbage bins are owned by Council.  **Bin weight limits**  The maximum weight of any bin must not exceed 80 kilograms. Council or its Contractors will not collect bins which exceed this limit. Council reserves the right to alter this weight limit from time to time in particular circumstances where this weight limit does not allow safe and efficient waste collection operations.  **Green Waste and Recyclables Contamination**  Council and its Contractors have zero tolerance for contamination in green waste and recycling bins. Information on what materials can be included in the green waste bin can be found in the green waste section of Council's website. Information on what can be included in the recycle bin can be found in the recycling section of Council’s website. Both Council and its Contractors reserve the right to refuse collection of any green waste or recycling bins which do not comply with these  requirements. Where ongoing contamination or misuse occurs, Council and/or its Contractors reserve the right to suspend or cancel the service(s) at its sole discretion and remove the offending bin(s) from the property. To find out what materials can be included in the recycling and green waste bins visit Council’s website http://www.lakemac.com.au/waste or for further information on recycling visit HRR’s website at www.hrr.com.au.  **Recycling Bin Swaps**  A property owner can swap any existing 240 litre recycling bin to a larger 360 litre bin, or swap any existing 360 litre bin to a smaller 240L bin. Recycling bins are the property of Council’s contractor. They are individually numbered and must remain at the property if you move.  **Changes and Cancellations**  Notwithstanding the above listed terms and conditions, the customer can arrange for a service cancellation, an additional service or any changes by completing this form at any time, subject to Council’s terms and conditions.  **Privacy**  Council may provide the information contained within a Waste Services Application Form to Council’s approved garbage, green waste and recycling service Contractors as required and no other third party. Council will use the information contained in the application form only for the purpose of administering and managing waste services provided to the property concerned. |